

Job Advert for Housekeeping Team Member

We are currently searching for a passionate and hard working individuals to join our Housekeeping Team. You will support our core mission of creating a memorable experience to all of our guests. This is a fantastic opportunity to work in an exciting and unique environment, whilst building your experience within the hospitality industry. We are ideally looking for someone who is flexible, and willing to work across departments within the hotel.

Our Ethos

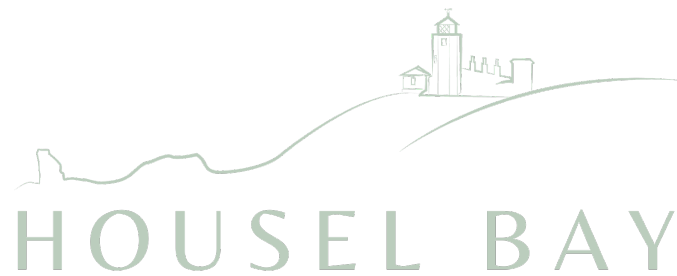
We are a hotel inspired by our natural surroundings and rich heritage. We value supporting the local community, choosing to partner with local and sustainable businesses across Cornwall. Whatever the season Housel Bay is designed to charm its guests with its connection to nature and the elements, as well as finding joy from the simplest of things. Being with people that matter, having moments to connect with nature, and making lasting memories. It is helping our guests find moments of happiness, away from the hustle and bustle of everyday life, that makes us who we are. Working at Housel Bay Hotel means living and breathing these values.

What you'll do

The Housekeeping Room Attendant is a professional that ensures a positive overall impression of the property as well as providing the necessary service of ensuring clean and comfortable rooms & public areas for guests. The impression created by the Room Attendant is crucial to the reputation and success of the hotel. Therefore, it is essential that the Room Attendant be highly thorough and professional in completing their duties. The successful candidate positively represents the hotel through the daily cleaning of assigned guest rooms, as per the established standards of cleanliness, and through interaction with guests. The Room Attendant is required to maintain a flexible schedule that includes mornings and day shifts, bank holidays and weekends. The hotel encourages all employees to strive for a professional environment that promotes creativity, teamwork and respect and consideration for one another.

Housel Bay Hotel
The Lizard, Cornwall, TR12 7PG

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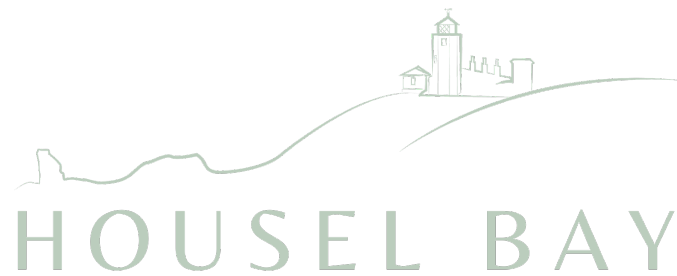


What you offer

- ◆ A passion for delivering service excellence with impeccable attention to detail
- ◆ Knowledge of customer care and complaint handling
- ◆ A true people person, with a warm and approachable personality
- ◆ Career driven and enthusiastic about developing themselves within the industry
- ◆ A 'can-do' attitude with an ability to work under pressure in a fast-paced environment, as well as a true team player
- ◆ Consistent punctuality and dedication
- ◆ A professional and positive attitude
- ◆ Excellent command of the English language and verbal communication skills

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Why you should choose Housel Bay

The team who work at Housel Bay are our most valuable asset, who are passionate in providing all our guests with cherished experiences. We are looking for people to join us who share this goal of providing guests with special memories.

If you are looking to develop your skills, expand your professional horizons, and to be part of a passionate and friendly team of people. We offer excellent career prospects, in a growing organisation.

Or even perhaps if you are looking to take a break from the stress of urban living, and to work surrounded by panoramic views of the Lizard peninsula, Housel Bay could be the perfect environment for you.

We provide training, holiday pay, special rates for your friends and family to stay, eat and drink at Housel Bay. Staff accommodation options are available.

Expected Shifts

Full time, and part time hours available to cover a mix of mornings, evenings, bank holidays and weekend shifts. Open to work across departments as required.

Salary

Starting at £10.75 per hour, to increase to £11 following successful completion of a probation period. Opportunity for further increases with skill development and experience.

At Housel Bay, we ensure that there is consistency and transparency in all Job Roles across the hotel, ultimately to attract and to give opportunity to individuals seeking careers in hospitality. We have a Pay Band Structure, into which every Job Role is placed, and allows our employees to see a clear line of progression within the company.

We would like to emphasise that Housel Bay is a year round employer. We close only after the Christmas and New Year festivities, to enable our staff to have a well deserved break and to give our hotel an opportunity to have any necessary refurbishments. We have career paths with clear team structures, with training opportunities both internally and externally fully supported by the business.

Finally, Housel Bay ensures that 100% of tips are given to staff on a pro-rata basis, which adds to an individual's hourly rate.

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